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September 24, 2003  
Via Overnight Delivery

Mr. Ron Jones  
Director/Moderator  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37219-0412

T.R.A. DOCKET ROOM

**Re: Docket 03-00502; Implementation of County Wide Calling  
Response of Talk America Inc. and The Other Phone Company  
(d/b/a Access One Communications)**

Dear Mr. Jones:

Talk America Inc. submits the original and thirteen (13) copies of this letter in response to your request for information in the above-referenced docket regarding implementation of county-wide calling.

Talk America Inc. and The Other Phone Company, Inc. (d/b/a Access One Communications), which are affiliated companies authorized to provide local and long distance telecommunications services in Tennessee, are in compliance with the toll free county-wide calling requirements mandated by Tennessee state law (T.C.A. § 65-21-114).

Talk America Inc. and The Other Phone Company, Inc. ("the Companies") subscribe to an industry-standard database provided by CCMI, a nationally-recognized provider of telecommunications information and applications. The Companies utilize the CCMI database to determine the appropriate rating of calls. Calls that are designated in the database as within the customer's local calling area are treated as toll-free calls. The CCMI database reflects the toll free county-wide calling areas within Tennessee. Accordingly, calls within the same county are classified as local calls in the database and are not assessed toll charges by the Companies.

This arrangement works smoothly and results in few, if any, complaints. Minor anomalies in exchanges that cross state borders have shown up, but these have been resolved quickly and the databases have been updated. The cost for two licenses for use of the CCMI national database is \$48,000 per year. We have no way to determine to what extent those costs are associated with Tennessee county-wide calling. Internal implementation costs have not been separately identified.

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Tennessee Regulatory Authority  
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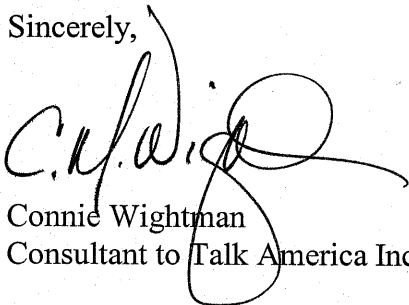
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The Companies have no suggestions as to how the proposed workshop should proceed, but offer any support required or requested by the TRA.

Please acknowledge receipt of this filing by returning, file-stamped the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose.

Questions regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at [cwrightman@tminc.com](mailto:cwrightman@tminc.com) or to Sharon Thomas at (407) 313-1353.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Wightman', with a large, stylized flourish extending from the end of the signature.

Connie Wightman  
Consultant to Talk America Inc.

cc: Sharon Thomas, Talk America  
File: Talk America - TN IXC  
TMS: TNx0301